Regional Business Systems Inc.

SOLUTIONS THROUGH SERVICE

ORACLE MICROS

CUSTOMER SUCCESS STORY APRIL 2 2025

- **Customer name:** Coral Reef Club
- **Site problem/issue** : we experienced a challenge pushing price changes to our workstations using the "update database" feature on the log-in screen
- **How Partner resolved it** : We were advised to use the "Reload Database" feature from the Manager's Screen

  This worked for us.

- **How satisfied are you with the implementation of Simphony**.

  Implementation was very smooth.

  We would however like more options when searching for past charges. Adding search by customer name / Room would be helpful.

Signature